

**StrikeNET Consults (U) Ltd**



**COMPANY PROFILE**

## Profile Summary

### Company Name

**StrikeNET Consults (U) Ltd**

### Nature of Our Business

- \* ICT Consultancy
- \* Network Solutions
- \* ICT Outsourcing & Technical Support
- \* Hardware and Software Management
- \* Software Development & Solutions
- \* End-User Training
- \* Engineering Solutions
- \* Website Design & Development
- \* Domain & Hosting Solutions
- \* Multimedia & Animations Solutions
- \* Research & proposal Writing

### Vision

**Our Vision:-** is to establish next generation IT solutions with traditional customer service values. These values are around Professionalism, Dependability, knowledge and, most importantly, passion and enthusiasm for the work we do

### Mission

**Our Mission:** " StrikeNET Consults is about providing the best solutions for your technological needs to mid-market and growing businesses. These solutions are not just about the technology - nowadays that's a given - but about the service behind the technology."

### Company Business Tag line

*"Providing Solutions to Your Technological Needs"*

### Company core values

Customer satisfaction, Professional service, Efficiency and effectiveness, Team Work, Excellence.

**" Providing Solutions to Your Technological Needs"**

## StrikeNET Consults (U) Ltd Who We Are

StrikeNET Consults (U) Ltd is one of the leading IT Companies in Uganda that provides highly qualitative, timely delivered and cost-effective ICT services, Software Services, Web Services, Engineering and Multimedia Services to wide variety of global clients. StrikeNET Consults (U) Ltd offers a wide range of creative solutions that are designed to meet specific business needs.

It is registered as a private limited company, with shareholding.

StrikeNET Consults started life as a small Websites and software development, company in 2009 and has quickly developed into one of the Uganda's leading Managed Service Providers. This growth is a result of passionate leadership and the hard work of the IT professionals we have - with skills encompassing JAVA, PHP, HTML, Flash, Visual Basic, Mobile Application, Networking Solutions and more. StrikeNET Consults' success is built on lasting relationships and strong partnerships that are based on the fact that for a relationship to work, it needs to be mutually beneficial

Through utilizing IT, StrikeNET Consults provides SMEs and growing businesses with next generation solutions that increase productivity and aid growth. Not just by providing support, but providing insight on how to keep their business current and sustainable, allowing them to concentrate on their core business

Our IT services are tailored to suit each individual organization and delivered by industry experts with second to none customer service. We want our clients to feel valued, taken care of and in safe hands. Technology is moving fast and StrikeNET Consults' aim is to keep our clients one step ahead.

## Our Cause

**Our Cause:** "Is Supporting the dreams of the doers; At StrikeNET Consults, we are completely passionate about the vision, the energy and the uniqueness of entrepreneurs. As entrepreneurs ourselves, we understand the enormous amount of dedication and hard work it takes to start and sustain a business. And our core purpose is to support the Big Dreams of entrepreneurs."

### 1. ICT Consultancy

StrikeNET Consults provides Chief Information Officer Consultant (Virtual CIO) and IT Outsourcing services that will make using technology easier and simplify the way you do business.

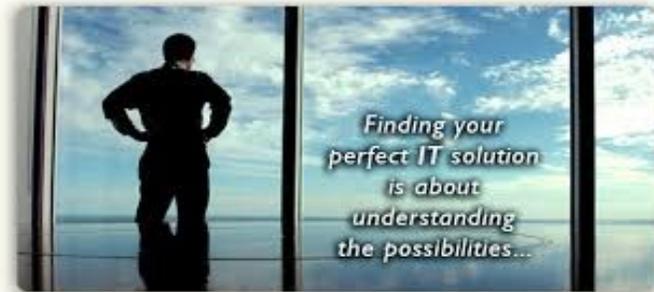
At StrikeNET Consult, we know technology consulting and how to put it to work for your business. Our team of Engineers and IT consultants is certified in all major technologies and can guide you with all your technology decisions and IT consulting projects.

#### Worry-free IT Consulting strategies from StrikeNET Consults focus on:

**IT Feasibility** - our consultants pinpoint areas of weakness in your technology infrastructure and design a custom solution to simplify the way you do business.

**Implementation Services** - careful planning and key vendor partnerships are the building blocks of a tailored made plan for your business, bringing about the right solutions for your company's technology worries.

**IT Facilitation** - our team of experts develops a security solution minimizing risk for your business in the face of disaster



The complexity of the IT systems used in many organizations today, the trend towards networking these systems, and the trend in the growth of IT and communication technology makes it imperative for organizations both in public and private sectors to look at their ICT systems and come up with ways to effectively manage those systems in order to minimize risks, deliver value to the business, and maximize returns on ICT investments. To help organizations achieve these objectives, we offer consultancy services such as the following:-

#### (a) Project Consulting and Implementation

As your organization evolves to stay relevant in the changing business world, it will need to modify and adopt new IT technologies to support it. When your organization needs guidance and experienced engineers to update or implement new technologies, StrikeNET Consult can help.

#### (b) ICT Security Management

Wondering if your network and data are secure? We have a leading practice of IT security experts who can determine if you have any security issues and how to fix them. Fix security compromises before it can cause any serious damage to your business.

#### (c) Virtualization Design and Implementation

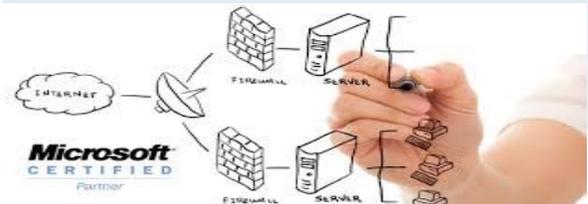
We can help you through the entire process of choosing the right virtualization technology and implementing it into your office environment. Let virtualization save you money, storage space, energy consumed. Contact StrikeNET Consults to put it to work for you, starting with a Virtualization Assessment.

#### (d) Computer Upgrades and Migrations

Whether you need a new email server or you need to upgrade all your laptops to OS, we can handle all your migrations and hardware upgrades. Call us with your project details or use our contact us and we'll respond right away.

#### (e) Network Design

We can help you build and design the ideal network for your office environment. We have performed over 100 projects and chances are we've seen an environment just like yours and we know exactly the best solution for it. Leverage the combined experience and skills from our team of Engineers.



**“ Providing Solutions to Your Technological Needs”**

## What we do : Products, Services

### 2.

Because your organization depends upon its IT infrastructure to support its computing needs, it needs to have a reliable network that ensures connectivity and availability. A reliable network with maximum uptime will make it easy for IT users to access necessary resources when they need them.

StrikeNET Consults offer network consulting services to businesses. This solution is the central hub or conduit through which all IT support enquiries are directed, 24/7. Incidents are usually routed to the relevant technicians pertaining to that particular incident, ensuring that the problem is resolved as speedily as possible. An important area of network support is routing, which refers to the process of selecting the networking paths in a computer network, and sends data which is recorded on tables. Another key component of networking support is security management. Security managers, manage and protect a network from unauthorized access

Our remote monitoring provides alerts and reports to offer early warning of potential system failures, resource utilisation issues and overall performance reporting. **Your Information technology infrastructure** will be remotely monitored 24/7 by our state of the art IT Support service monitoring tools.

We offer Support on Laptop and Desktop systems included. Requires a high speed internet connection. All Windows operating systems are supported. Windows 98, 2000, XP, Vista, 7, etc. **\*\*Includes;** Virus removal & detection, hardware replacement and installation, software installation and troubleshooting. Operating system errors, Blue screen of death fixes, Printers, Scanners, Fax machine installation and diagnostics. Internet connection problems and WIFI connection problems.

We will design and build a secure and streamlined network that will ensure that all of your organization's IT users have easy access to network resources such as printers and servers. Our network designs will take into account when, where, and how your organization uses information in order to create a network that will support users' computing needs.



### 3. ICT Outsourcing & Technical Support

StrikeNet Consults understands that our obligation to our clients goes beyond sale and implementation of infrastructure

Our Technical Services therefore specialize in offering infrastructure maintenance services to ensure your investment is adequately protected and that it delivers the intended value to your organization.

### 4. Systems & Software Solutions

StrikeNET Consults Application Development Team works with cutting edge technologies to create for your organization the optimal custom application. As we create your customized application, we will consult with your organization to ensure that your customized application meets your exact specifications. And of course, we guarantee that not only will your customized application work on its own in trial testing, it will work once it is in production in your IT environment

Our Application Development Team holds certifications and hands-on experience in developing custom applications. we have the tools to ensure that your custom application will work with any Platform environment

Of course, if your organization needs an application that works with a different environment, we have the skills to create applications for non-Microsoft web development paradigms and platforms.

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## What we do : Products, Services

### 5. Hardware and Software Management

As IT support experts we recognize it is critical to update applications, apply security patches, and new malware definitions as soon as possible to protect your organization's IT systems.

**Our computer support specialists** are experts when it comes to determining which component for instance would meet your specific requirements.

All our computer components and peripherals are deemed to be completely reliable and of the highest quality with full warranties that are supported throughout Uganda. Apart from providing our clients with the components, our hardware support services include the assembly and configuration of computers and servers, extended manufacturer warranties for hardware, and express warranty swap-outs

You can count on Our experience in scaling hardware, understanding brand choices, configuring to availability requirements, and technical capacity to implement and maintain your business critical infrastructure on time and to your expectation

### 7. Multimedia & Animations Solutions

If a picture tells thousand stories, Multimedia can tell the same in thousand ways. Multimedia is a powerful media that delivers immersive visual experience to touch your senses. In the present scenario, Multimedia leads as the most effective and impressive medium of communication.

As we all know, Multimedia is a homogenized blend of various media elements such as graphics, videos, animations, texts, music, voice and interactivity, has a major role to play in the modern corporate communication arena.

Animation is the most happening and fast growing Industry Sector globally. The rapid advancement of technology has made computer animation available to the masses. The demand for animated entertainment has expanded with the increase in broadcasting hours by cable and satellite TV along with the growing popularity of the Internet

### 6. Website Design & Hosting

The advantage of owning a website is that you can inform people of anything you'd like them to know, or show them anything you'd like them to see, with very low publishing costs and infinitely wide potential audience

Our procedure is simple! We would begin with creating the visual identity - this includes determining brand and navigation needs. We usually give our clients variety and produce between 2/3 different website examples.

We would discuss the potential of each - this is an excellent opportunity for you to voice your views and to interact in the design. Once approval has been made - we start working on the 'backend' of the site. Depending on the size of the site - deadline dates can range from a week to a few months. We will inform you beforehand how long it will take. Once completed, we will upload your site to our servers for all testing purposes. We will provide you with a link - this is your opportunity to make any final tweaks or adjustments.

### 8. Engineering Solutions

The world over, engineering organizations face three key challenges to win in a dynamic business environment:

**Agility:** Making quick and informed decisions in a complex, fast-paced, competitive business environment, and understanding cost / value implications across the value chain

**Innovation:** Adopting innovations in engineering concepts, technologies and business systems to be on the cutting edge and create more value for customers

**Profitability:** Maximizing customer opportunity across the relationship life cycle with offerings needed to gain repeat business, wallet share, and stability

At StrikeNET Consults, we understand that!!!!

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## Experience

Our management and staff have had a great wealth of experience in handling any contracts provided with various clients, in different areas of business.

Along with this, our technical support staff who work 24/7 offer Uganda's finest technical support.

StrikeNET Consults ensures that the tech staff are fully trained and kept up-to-date with technological updates and enhancements allowing them to stay ahead of time!

## Our Clients

- \* Labour Management Consult (U) Ltd
- \* Jobconnect Limited
- \* Black Antelope Safaris
- \* Safari Routes
- \* Medquip Limited
- \* Jac International (U) Ltd
- \* Kenfreight (U) Ltd
- \* Vibe Viral
- \* Great African Safaris
- \* Awakula Enuume
- \* OHBs Solutions
- \* Omega Plastics
- \* Pallisa Community SS
- \* Kigeze College Butobero
- \* Inachee
- \* OpenAfrique Safaris

## Our Partners



Sector	Service provider
Banking	<ul style="list-style-type: none"> <li>• Stanbic Bank</li> <li>• DFCU</li> </ul>
Insurance	<ul style="list-style-type: none"> <li>• UAP Insurance</li> </ul>
Medical Insurance	<ul style="list-style-type: none"> <li>• APH Insurance</li> </ul>
PPEs	<ul style="list-style-type: none"> <li>• Safe Gear (U) Ltd</li> </ul>
Legal	<ul style="list-style-type: none"> <li>• Hebert Okello &amp; Co. Advocates</li> </ul>
Auditors	<ul style="list-style-type: none"> <li>• MAMM &amp; Associates</li> </ul>



## **BUSINESS CONTACT**

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